

NHS Health at Work Network Membership Survey 2025

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September 2025**

The purpose of the survey

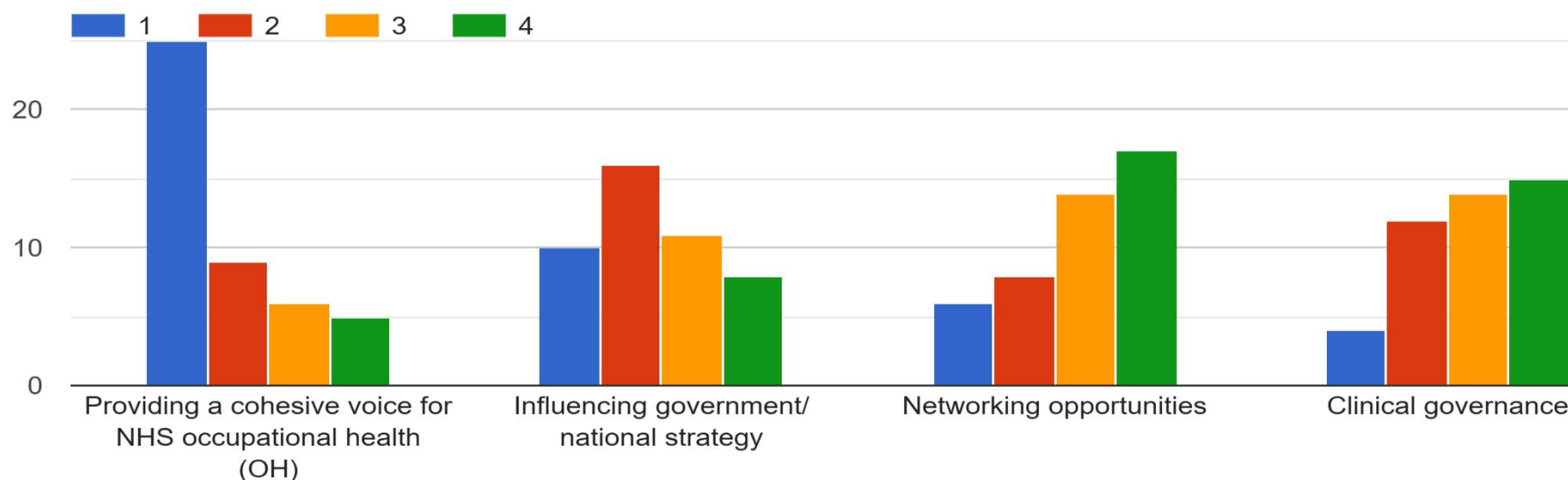
- To find out what members think about the Network
- To find out what works well and areas for improvement
- To note any changes in members views since the last survey (2022)
- To make the Network, and the various packages, invaluable for our community

The survey

- Sent by email during July using Google Forms; follow-up emails and deadline extension given
- 10 questions
- Sent to 111 members
- 45 responses received

**41% response rate
(up from 36% previously)**

Question 1: Please rate in the order of importance, the following activities undertaken by the Network, with 1 being the most important and 4 being the least important (only 1 item can be ranked as first, 1 as second, and so on).

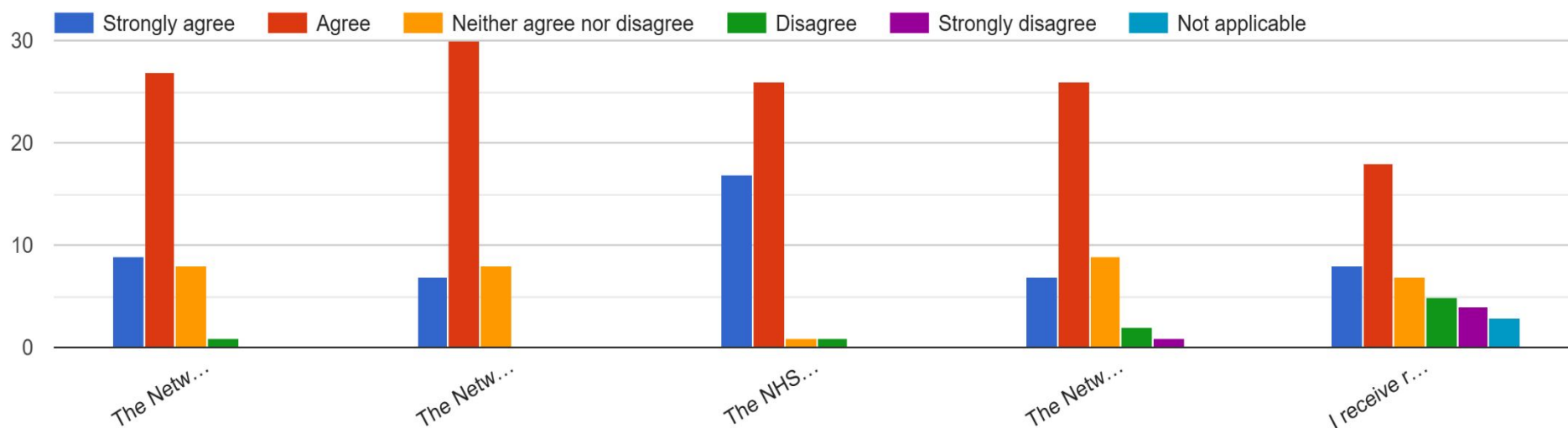


Providing a cohesive voice for NHS occupational health - the top priority in both 2022 and 2025 (rising from 50% to 56% as top priority in 2025)

Question 2. Please say how much you agree or disagree with the following statements.

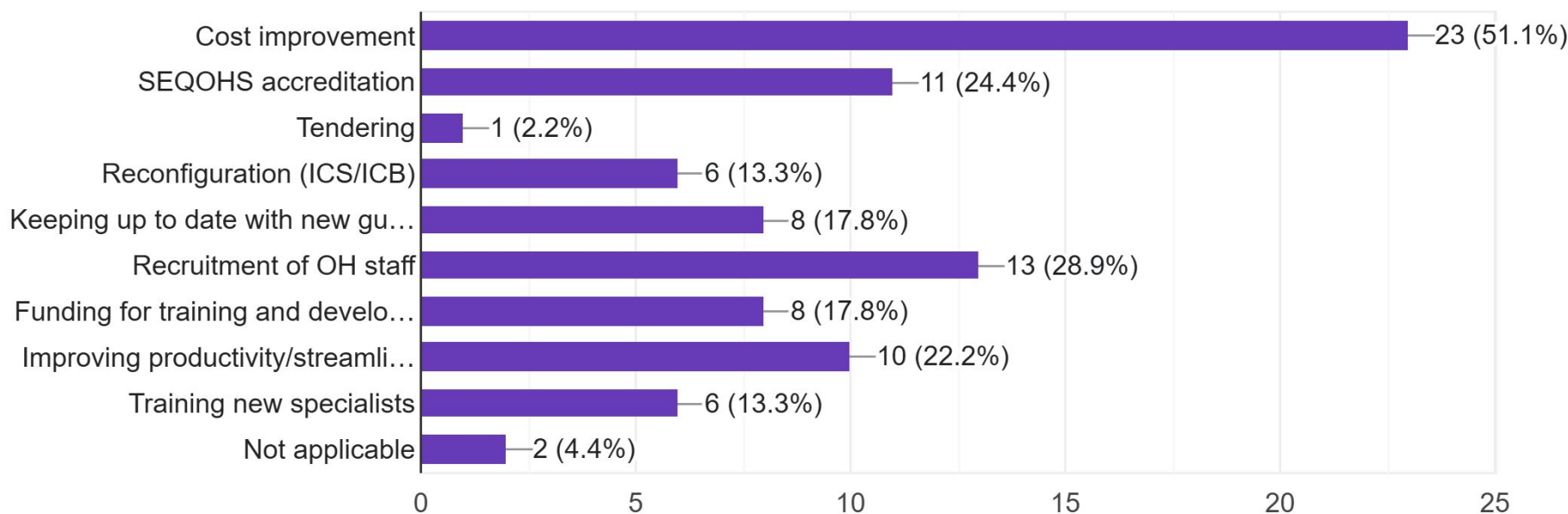
1. The Network acts as the voice of NHS OH and influences national policy in OH matters
2. The Network is building a robust evidence base and promoting good practice
3. The NHS Health at Work Network is an important way that we can exchange information, expertise and ideas across OH in the NHS
4. The Network annual membership fee is good value for money
5. I receive regular feedback from my regional Network Board representative

Question 2. Please say how much you agree or disagree with the following statements.



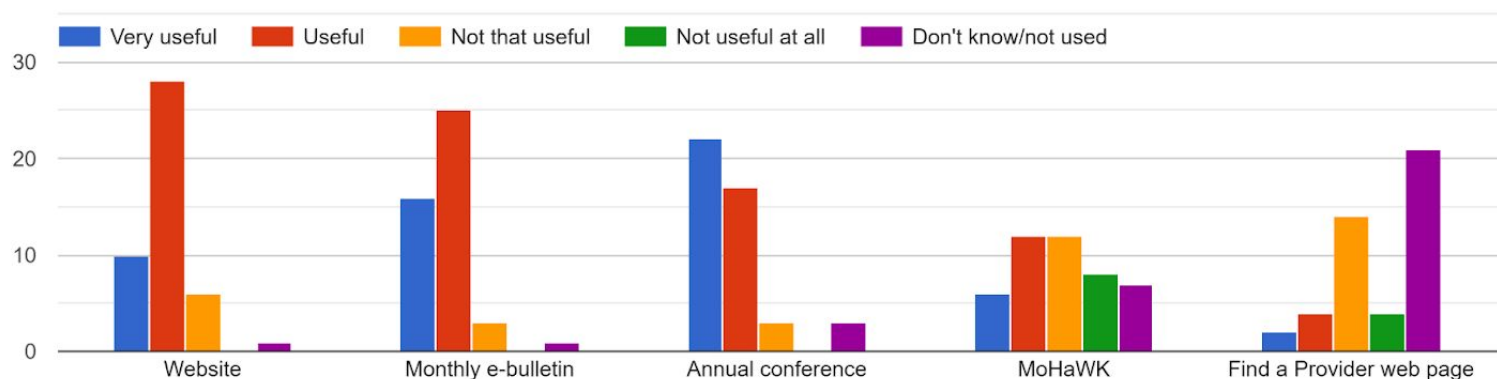
- **Being an important forum for sharing ideas:** Agreement stayed very strong at 96% (97.5% in 2022).
- **Building evidence and promoting good practice:** 82% agreed (up from 65% in 2022).

Question 3. The Network is keen to support OH teams in the areas you need it most. Please can you let us know the top two challenges facing your OH team at the moment? Tick only two.

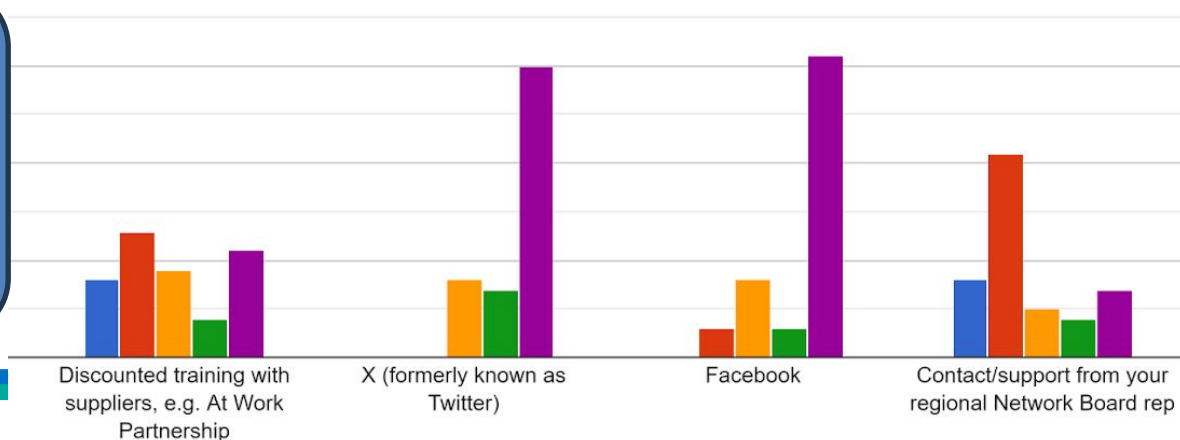


Cost improvement - the top challenge for half the members (51%), while recruitment remained important (as in 2022) but dropped to second place (29%). SEQOHS accreditation came in third at 24%.

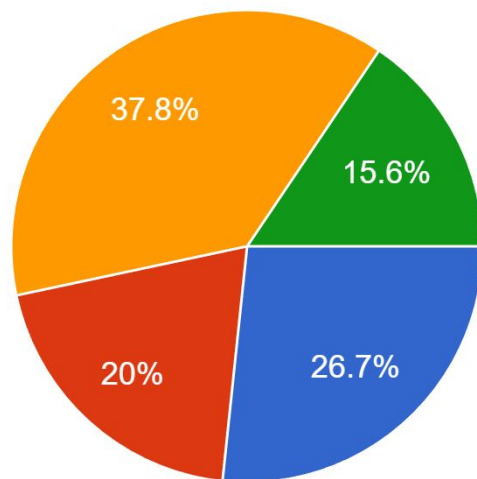
Question 4. Please indicate how highly you value the following NHS Health at Work Network services.



- Monthly bulletin - top-rated service for both 2022 and 2025
- Annual conference - next most valued
- Website - an increase in value from 2022 to 2025



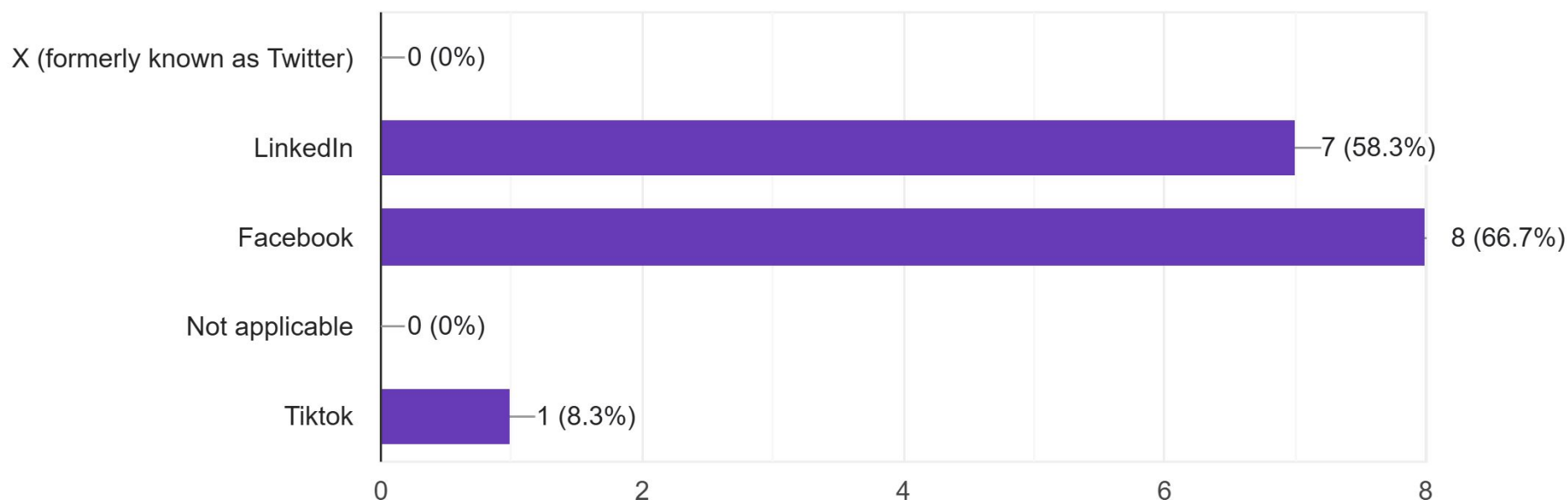
Question 5. Would you find it useful if the Network used social media more? Please tick one box.



- Yes
- No
- Not sure
- Not applicable/not used

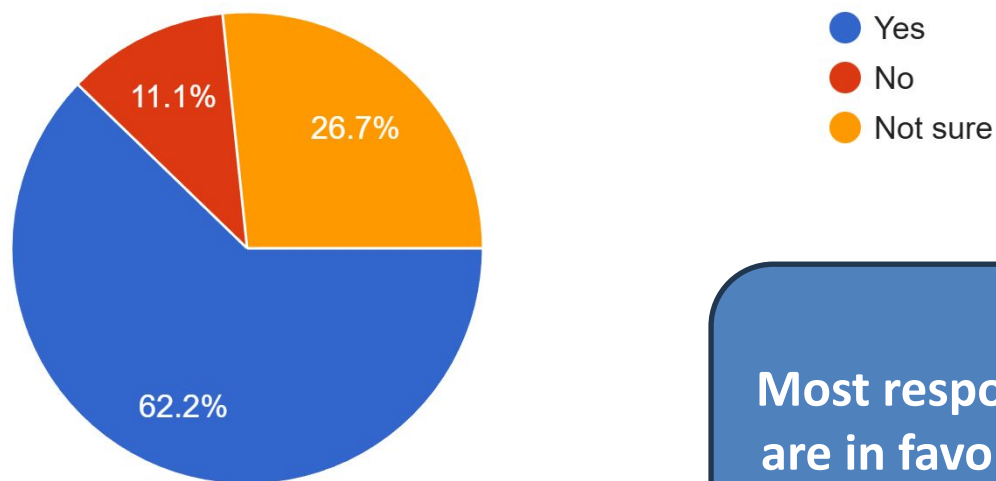
Just over a quarter would welcome more social media use BUT a larger group disagree/are unsure.

Question 6. Which channels would you most like the Network to use to engage with you? Please tick as many as apply.



Question 7. Would you like the Network to provide the option of a chat forum? Please tick one box.

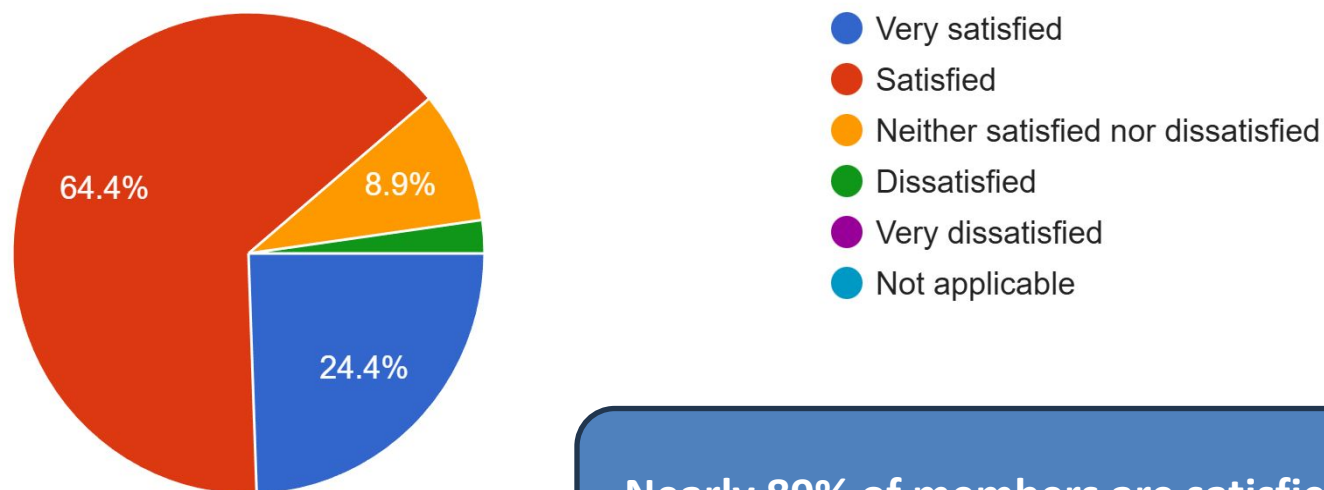
45 responses



Most respondents (over 60%) are in favour of having a chat forum.

Question 8. How would you value your membership overall of the NHS Health at Work Network?

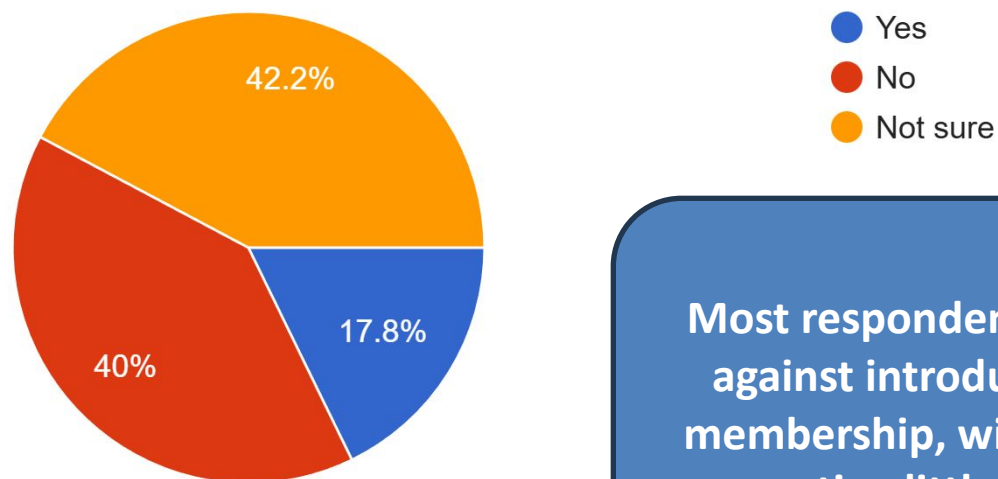
45 responses



Nearly 89% of members are satisfied or very satisfied with their membership.

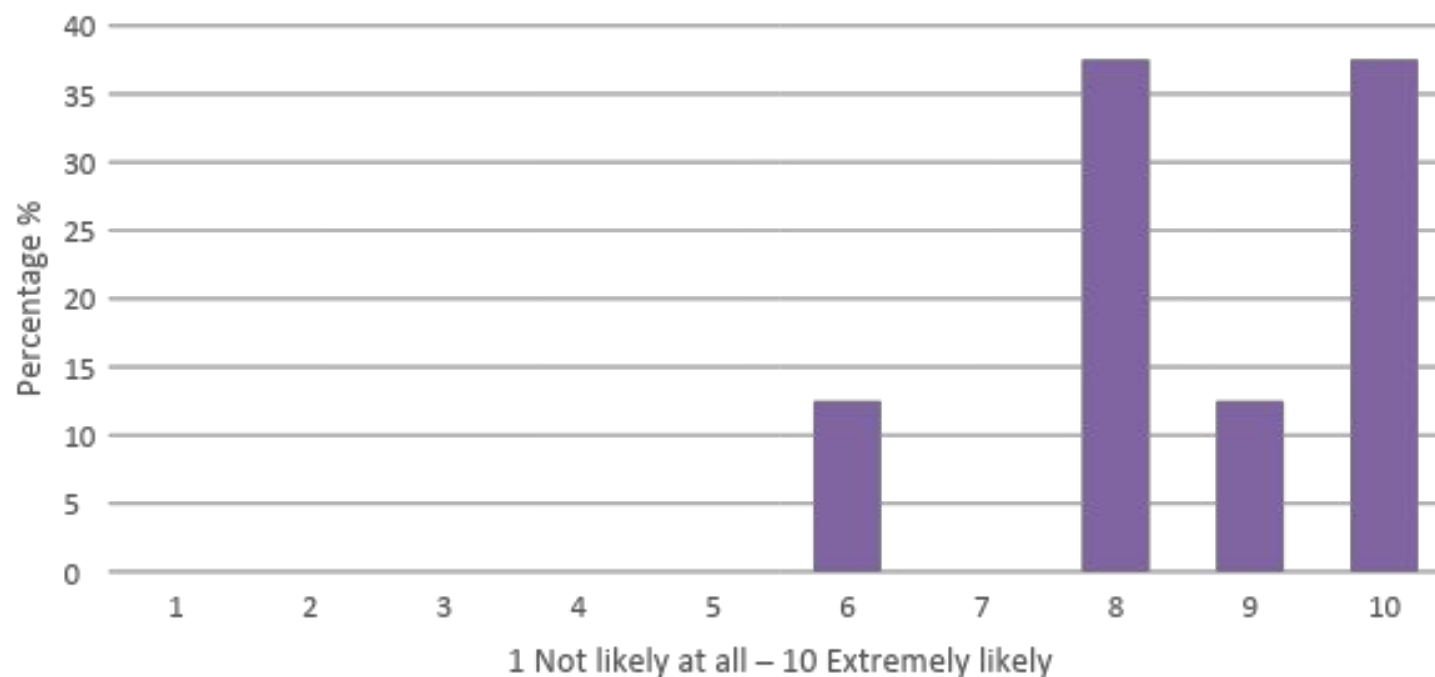
Question 9. Currently the Network is based on organisational membership. Should the Network establish a new membership category for individual membership?

45 responses



Most respondents are unsure or against introducing individual membership, with few in favour, suggesting little current interest.

Question 10. How likely is it that you would recommend the NHS Health at Work Network?



87.5% rated their answers between 8 and 10, up from 82.5% last year, indicating a strong likelihood of recommending the network.